

Below we have tried to answer some of the questions you may have regarding the Van Permit Scheme.

Q. What vehicle can I bring into the Household Waste Recycling under a permit scheme?

A. Entry to Torfaen’s Recycling centre is only permitted by a driver or a vehicle who holds a valid permit from TCBC. Vehicles must be registered to the applicant’s home address to be eligible for a sole vehicle permit. Please do not turn up without a valid permit as you will be turned away.

Vehicle	Allowed on site	Permit Required
4X4 for example, Jeep Cherokee, Land Rover Discovery, Mitsubishi Shogun, Nissan X-Trail  OK	Yes	No
Pick-up truck or light goods vehicle (or equivalent) with either open back (sample photo open back pick-up) or enclosed canopy/top. For example, Ford Ranger, Isuzu Rodeo, Nissan Navara, Mitsubishi L200, Toyota Hilux 	Yes	Yes for 2 seated (covered or uncovered) No permit for 5 seated versions
Van under 3.5 tonnes for example, Fiat Ducato, Mercedes Vito, Renault Traffic  OK	Yes	Yes
Large vehicles e.g. Tipper trucks, box vans or Luton 	Possibly	Please discuss with Call Centre staff
A car/4x4/exempted vehicle with a trailer under 1.8m (6 feet) internal length 	Yes	Yes
Any van/pickup with any trailer (only those under 3.5 tonnes see above) 	Yes	Yes 2 permits required if waste is in both the vehicle and trailer

Q. How can I book a slot to bring my van into the site?

A. You can book a time slot to visit the site with your van from the **13th July 2020**. The slots will be between the hours of 1.30pm – 3.30pm. Residents will need to book a slot to visit the site. **The cost of the permit is £5.00**. The quickest and simplest way to do this is calling Call Torfaen on 01495 762200. This has been implemented

to endeavour to control the amount of vehicles using the site to aim to avoid significant queues and to manage compliance with social distancing. We ask that residents ensure that they stick to their time slots. If they do not they will be refused entry. The last vehicle entry will be at the above closing time to allow staff to cleanse and disinfect areas for the following day.

Q. What waste can I bring to the site in my van?

A. The Household Waste Recycling Centre is designed to accept household waste only. Most materials are accepted at the site in small quantities. Trade waste will not be accepted and you may be asked questions and turned away. Please note that any large renovation waste or DIY Waste will not be accepted and it may be advisable to hire a skip for this type of waste.

Q. When can I visit the Household Recycling Centre?

A. We ask residents to ensure that they only visit the site if they find it is necessary i.e. they are struggling with their waste and that waste is causing a health and safety issue.. We expect the site to be exceptionally busy so if your journey is not essential and your waste can wait we advise postponing your visit for now. **Please remember you will need your booking time slot to gain access. Please do not turn up at random times as you will be turned away.**

Q. Who is overseeing the new system, and how?

A. FCC Environment have reorganised the layout of the recycling centre and introduced social distancing measures. Only a limited number of cars will be allowed on site at any one time. Staff will not be able to assist residents to offload their waste consequently, residents should leave the site as quickly as possible to allow the next vehicle in.

Q. How many Vans will be allowed on site?

A. There will be restrictions on site and there will only be a few vans allowed on site at any one time during the allocated time slots of 1.30pm – 3.30pm. Please follow staff instructions.

Q. I have booked a time slot for my van but turn up in a different vehicle to the one we have booked in.

A. Please ensure that you turn up with the vehicle that you booked the time slot with as if you are not on the list with your vehicle registration you will not be let into the site. Only booked cars will be allowed in.