

TCBC Service Area:	Neighbourhoods, Planning and Public Protection
Work area:	Highways/Public Protection
Contact Details:	Kevin Davies
Privacy Notice Name:	Civil Parking & Environmental Enforcement

Data controller:

Torfaen County Borough Council
C/o Civic Centre
Pontypool
NP4 6YB

Data Protection & Information Governance Officer:

Susan Bullock
01633 647467
Email: dpa@torfaen.gov.uk

1) Have we sourced your personal data, directly from you?

This service sources data directly from you if we issue you a Notice in person, and indirectly via DVLA if we issue a Notice on your vehicle.

If no, how did we obtain your personal data?

The Council may obtain information about a vehicles owner from DVLA

2) What information does the Council collect about you?

The Council collects and processes a range of information about you.
This includes:

Name, Address, Date of Birth, video footage of interaction with the officer, vehicle registration and photographs of your vehicle's location

3) The Council may collect this information in a variety of ways:

In person, and/or from the DVLA database

We will store your data:

In secure paper filing systems and/or electronic recording systems

4) Why does the Council process your personal data?

To comply with the legal obligations of the Council

Necessary to fulfil the tasks in the public interest or exercise of authority vested in the Council

To pursue the legitimate interest of the Council

5) Special categories of personal data:

n/a

6) Who has access to your data?

Your information may be shared internally with :

Legal Services

Or externally with:

Rhondda Cynon Taff County Borough Council in the case of Civil Parking Notices as they manage this process on our behalf

The Council shares your data with third parties because the payment and recovery functions of Civil Parking Enforcement are dealt with on our behalf

Is the Data transferred out of the EEA?

No

7) How does the Council protect data?

The Council has internal policies in place to ensure the data it processes is not lost, accidentally destroyed, misused or disclosed. Furthermore data is not accessed by employees except in the performance of their duties.

Where the Council engages third parties to process personal data on its behalf, they do so on the basis of written instructions. These third parties are also under a duty of confidentiality and are obliged to implement appropriate measures to ensure the security of data.

8) How long does the Council keep your data?

The Council will hold your personal data only for the period that is necessary and will follow organisational and Local Authority standards in this area.

We will keep your information in line with our Local Authority retention schedules and legal requirements.

9) Are we making automated decisions/profiling with your data?

No

Your rights

You have a number of rights you can exercise:

- access and obtain a copy of your data on request
- require the Council to change incorrect or incomplete data
- under certain circumstances you can require the Council to delete or stop processing your data, for example where the data is no longer necessary for the purposes of processing
- to know the period of time that the data will be stored for
- the right to data portability
- the right to withdraw your consent at any time
- the right to lodge a complaint with a supervisory authority (Information Commissioners Office)
- the consequences of if you fail to provide data to the Council
- the existence of and automated decision-making, including profiling and the consequences of this for you.

If you would like to exercise any of these rights, please contact Kevin Davies at kevin.davies@torfaen.gov.uk.

DOCUMENT CONTROL

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REVISION HISTORY

Issue Date	Version / Status	Reason for Change	Changed By:
August 2019	1.0 Live	Form created to achieve GDPR Compliance	Kevin Davies