

<b>TCBC Service Area:</b>	Neighbourhoods, Planning and Public Protection
<b>Work area:</b>	Waste Department
<b>Contact Details:</b>	Cynon Edwards
<b>Privacy Notice Name:</b>	Household Assisted Collections

**Data controller:**

**Torfaen County Borough Council**  
**C/o Civic Centre**  
**Pontypool**  
**NP4 6YB**

**Data Protection & Information Governance Officer:**

**Susan Bullock**  
**01633 647467**  
**Email: [dpa@torfaen.gov.uk](mailto:dpa@torfaen.gov.uk)**

**1) Have we sourced your personal data, directly from you?**

Yes

**If no, how did we obtain your personal data?**

**2) What information does the Council collect about you?**

The Council collects and processes a range of information about you.  
This includes

Name and Address

**3) The Council may collect this information in a variety of ways:**

Application forms

**We will store your data:**

In secure paper and electronic filing systems

**4) Why does the Council process your personal data?**

Necessary to protect the vital interest of the data subject

To provide additional assistance to the resident such as waste collections direct from the property

**Special categories of personal data:**

Health

**We can process this category of data because:**

It is necessary to fulfill the obligations of the controller and data subject

We may require that a GP or medical practitioner notify us that assistance is required. We do not request any information regarding a specific health condition.

**5) Who has access to your data?**

Your information is only shared internally within the waste team to enable the assisted collections to be set up.

No information is shared with third parties

**Is the Data transferred out of the EEA?**

No

**6) How does the Council protect data?**

The Council has internal policies in place to ensure the security of the data it processes is not lost, accidentally destroyed, misused or disclosed.

Furthermore data is not accessed by employees except in the performance of their duties.

Where the Council engages third parties to process personal data on its behalf, they do so on the basis of written instructions. These third parties are also under a duty of confidentiality and are obliged to implement appropriate measures to ensure the security of data.

**7) How long does the Council keep your data?**

The Council will hold your personal data only for the period that is necessary and will follow organisational and Local Authority standards in this area.

We will keep your information in line with our Local Authority retention schedules.

We only hold the data for as long as the resident needs an assisted collection in place. We undertake a review every 18 months of the residents who receive

additional assistance to ensure residents are receiving the appropriate support.

8) Are we making automated decisions/profiling with your data?

9)

No

### **Your rights**

You have a number of rights you can exercise:

- access and obtain a copy of your data on request
- require the Council to change incorrect or incomplete data
- under certain circumstances you can require the Council to delete or stop processing your data, for example where the data is no longer necessary for the purposes of processing
- to know the period of time that the data will be stored for
- the right to data portability
- the right to withdraw your consent at any time
- the right to lodge a complaint with a supervisory authority (Information Commissioners Office)
- the consequences of if you fail to provide data to the Council
- the existence of and automated decision-making, including profiling and the consequences of this for you.

If you would like to exercise any of these rights, please contact [Kevin Davies, [Kevin.Davies@Torfaen.gov.uk](mailto:Kevin.Davies@Torfaen.gov.uk)].

## DOCUMENT CONTROL

<b>Title:</b>	<b>TEMPLATE – Privacy Notice</b>		
<b>Document Owner:</b>	<b>Senior Information Risk Owner (SIRO)</b>		
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## REVISION HISTORY

<b>Issue Date</b>	<b>Version / Status</b>	<b>Reason for Change</b>	<b>Changed By:</b>
April 2018	1.0 Live	Form created to achieve GDPR Compliance	Sue Bullock