



Social Care & Housing Services

Registered Providers for

DOMICILIARY CARE

(DYNAMIC PURCHASING SYSTEM)

May 24



Social Care & Housing Services

Home Care (which is sometimes referred to as Domiciliary Care) is where a paid carer visits you in your own home and helps you with any daily activities that you cannot safely manage on your own, enabling you to remain as independent as possible in an environment you know.

Domiciliary care can be funded by Torfaen Social Care and Housing (including [Direct Payments](#)), or privately funded by yourself.

For Torfaen Social Care and Housing to pay for domiciliary care, you will need an assessment to determine your [eligibility](#) for services. An assessment may determine that you are not eligible for Torfaen Social Care and Housing to fund your care, however you may choose to purchase care directly from one of the providers on this list.

While domiciliary care generally refers to care delivered in the home, carers may also undertake duties outside of someone's home e.g. supporting you to access a community activity.

Domiciliary Care is not just about tasks that people do for you, but tasks and daily living that you need support with. Some people may have to have things done for them because of the situation they are in; others may be unable or need a little help to perform such tasks.

This list is published to help you, your relatives, carers, and friends identify suitable providers, should you wish to make your own private arrangements to purchase the support you need direct from a provider. If this is the case, then these arrangements are entirely between yourself and the provider and are considered by Torfaen Social Care and Housing to be a private arrangement.

The providers detailed in this list are all registered to provide domiciliary care and regulated by Care Inspectorate Wales (CIW). If you would like to view a copy of any providers CIW inspection reports these can be found at www.ciw.org.uk.

You can also access Dewis Cymru (www.dewis.wales), a website that provides information about well-being in Wales. You will find information that can help you think about what matters to you, along with information about local organisations and services that can help.

The providers listed herein have gone through an accreditation process with Torfaen County Borough Council to ensure that they meet certain standards.

Inclusion on this list is not an endorsement from the Council.

If a provider is not currently delivering care services to the Council, they will not be actively monitored.

Domiciliary Care Providers

ABACARE (formerly known as ISS Healthcare)

Suite 1, Access 465
Rassau Industrial Est
Ebbw Vale
NP23 5SD

Contact: Samantha Price
Telephone: 01495 781594
Email: Samantha.price@abacare.org.uk

ABICARE

Suite 2,
Torfaen Business Centre,
Panteg Way,
New Inn.
NP4 0LS.

Contact: Mark Chandler
Telephone: 01495 763069
Email: mark.chandler@abicare.co.uk

ARIAN CARE LIMITED

South Wales Chamber of Commerce
4A Orion Suite
Enterprise Way
Newport
NP20 2AQ

Contact: Eve Walczak
Telephone: 01633 633 413
Email: eve@ariancare.co.uk
enquiries@ariancare.co.uk

ARISE NURSING (MAWARI LTD.)

The Vicarage,
Old Cardiff Road,
Newport.
NP20 3AT

Contact: Adesola Olawale
Telephone: 03301 335287
Email: adesola.olawale@arisenursing.co.uk

BLUECIRD CARE PONTYPOOL AND EBBW VALE

Portland House
20 Commercial Street
Pontypool
NP4 6TQ

Contact: Rhiannon Rees
Telephone: 01495 366885
Website: pontypoolandebbwvale@bluebirdcare.co.uk

CALON FAWR CARE AND SUPPORT SERVICES

The Avenue, Garndiffaith,
Pontypool,
NP4 7QN

Contact: Sarah Harvey
Telephone: 01495 523089
Email: sarah@colonfawrcare.com

CARA CARING SERVICES

28-32 Commercial Street
Pontnewydd
Cwmbran, NP441AE

Contact: Liz Sesevic
Telephone: 01633 244007
Email: liz@caracaring.wales

CARE CYMRU

Ty Clarence
Clarence Street
Pontypool
NP4 6LG

Contact: Shaun Feltham
Telephone: 01495 760666
Email: Torfaen.managers@carecymru.com
shaun.feltham@carecymru.com
Website: www.carecymru.com

CERA CARE (CARDIFF HOMECARE SERVICES)

111 Oxford Street,
Nantgarw,
Cardiff, CF15 7SU

Contact: Sarah Phillips/Debbie Gray
Telephone: 01633 481496
Email: sarah@chccardiff.com
debbie.gray@chccardiff.com

CHEERFUL ELEGANT HEALTHCARE

Global Link,
Dunleavy Drive,
Cardiff, CF11 0SN

Contact: Ann Marie Moore
Telephone: 02921321063
Email: cehealthcare@outlook.com

COMMUNITY CARE SERVICES (formerly Cymru Care Services)

Community Care Services
Unit 19
Polo Grounds Industrial Estate
New Inn
Pontypool
NP4 0TW

Contact: Maria Durbin
Telephone: 01633 860826
Email: info@communitycareservices.org.uk
www.communitycareservices.org.uk

FOR YOUR CARE SERVICES

Imperial House
New Road
Pontypool, NP4 0LT

Contact: Leyla Jones
Telephone: 02922 677087/07843 701 414
Email: leyla@foryourcareservicesltd.co.uk

GREATER HEIGHTS HEALTHCARE

17 Merchant Court,
East Dock Road,
Newport NP20 2HG

Contact: Triphine Smartt
Telephone: 07888008132
Email: triphinesmartt@greaterheightshealthcare.co.uk
Info@greaterheightshealthcare.co.uk

I – CARE (formerly known as AUTUMN LEAVES HOMECARE)

1 - 3 Victoria Street,
Old Cwmbbran,
Torfaen,
NP44 3JS

Contact: Laura Harris
Telephone: 01633 862852
Email: Laura.Harris@icaredomcare.co.uk

IDENTIFIED HEALTHCARE

Office 1,
89 Lower Docks Street,
Newport.
NP20 2AH

Contact: Louise Dosso
Telephone: 01633 741711
Email: marielouise@identifiedhealthcare.co.uk

LOTUS CARE AND SUPPORT SERVICES

Room 1, Hazel Suite,
Caerleon House,
Mamhilad Park Estate,
Pontypool,
Torfaen
NP4 0HZ

Contact: Naomi Berry
Telephone: 01495 787854
Email: naomi.berry@lotuscareandsupportservices.co.uk

NEW DIRECTIONS CARE & SUPPORT

39, 41, 43 Somerset Street
Abertillery
NP13 1DL

Contact: Zenzy Flower
Telephone: 01495 733610
Email: Zenzy.Flower@new-directions.co.uk
Website: www.ndcare.co.uk/care-support-abertillery

Provides care to children and adults.

P & N HEALTHCARE SERVICES LTD.

Southgate House,
Southgate Street,
Gloucester.
GL1 1UB

Contact: Promise Lunga
Telephone: 03301 336233
Email: p.lunga@pnhealthcare.com

Q CARE LIMITED

25 Clarence Street,
Pontypool
NP4 6LG

Contact: Kelly Mantle
Telephone: 01495 741310
Email: kelly.Mantle@q-care.co.uk
Website: www.qcare.co.uk

RADIS COMMUNITY CARE

10 Raglan House
William Brown Close
Llantarnam Business Park
Cwmbran, NP44 3AB

Contact: Helen Williams
Telephone: 01633 862478
Email: newport@radis.co.uk
Helen.williams@radis.co.uk
Torfaen@radis.co.uk
Website: www.radis.co.uk/monmouthshire-torfaen-newport-city/

RIGHT AT HOME

Unit 7 Castleton Court,
Fortran Road,
St Mellons, CF3 0LT

Contact: Holly Jones
Telephone: 02920 794050
Email: Holly.jones@rightathome.co.uk
Website: <https://www.rightathome.co.uk/cardiff-and-newport/>

SEREN HEALTHCARE SOLUTIONS LIMITED

South Wales Chamber of Commerce
29 to 30 Orion Suite
Enterprise Way
NP20 2DX

Contact: Stelah Mensah
Telephone: 01633 526711
Email: stellah.mensah@serenhealthcaresolutions.co.uk

SEREN SUPPORT SERVICES LTD

Office 206/207
Regus House
Malthouse Avenue
Cardiff Gate Business Park
CF23 8RU

Contact: Shelley Combstock
Telephone: 01633 982785
Email: info@serensupportservices.co.uk
shelly.combstock@serensupportservices.co.uk

SPECTRUM HEALTHCARE LTD

Church Square
Tredegar
NP22 3EA

Contact: Darren Pomphrey
Telephone: 01495 617718
Email: spectrumhealthcare@rocketmail.com

WALES ENGLAND CARE LIMITED

The Coach House Workshop
Philip Street
Risca
Caerphilly
NP11 6DF

Contact: Hayley Buxton
Telephone: 01633 400512 / 01633 746035
Email: hayley.buxton@walesenglandcare.co.uk

Provides care to children and adults.