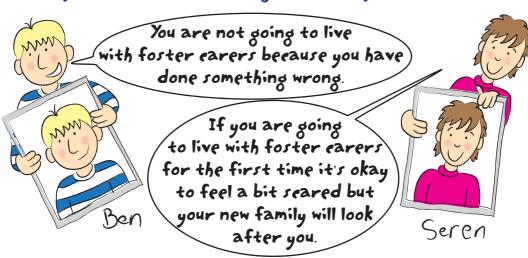


Sometimes mums and dads have problems which mean they can't look after you properly.

This might mean that you have to be looked after by another family... a foster family. We sometimes eall this being in eare or being looked after.



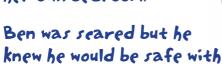
Ben, 7 and Seren, 10, live happily with foster families but they still remember how frightened they were at first.



Ben and Seren hope their stories will help you.



Seren's foster earers understood how she felt and helped her settle into her new home... she liked having her own bedroom.



his new foster family... and he would have other children

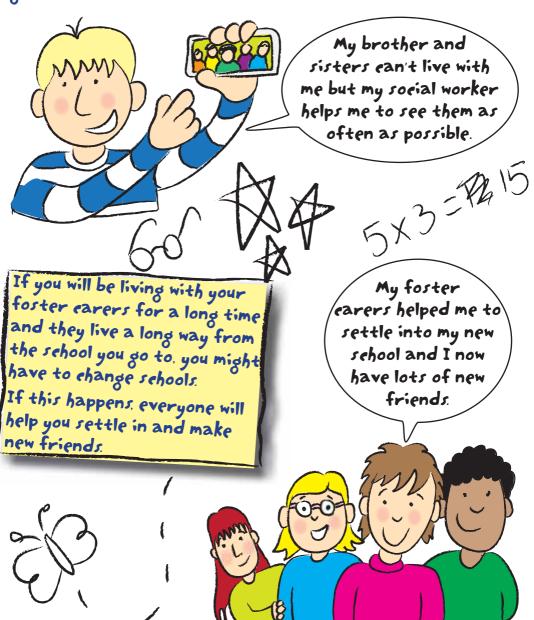


Your foster earers won't ever try to take the place of your mam and dad.





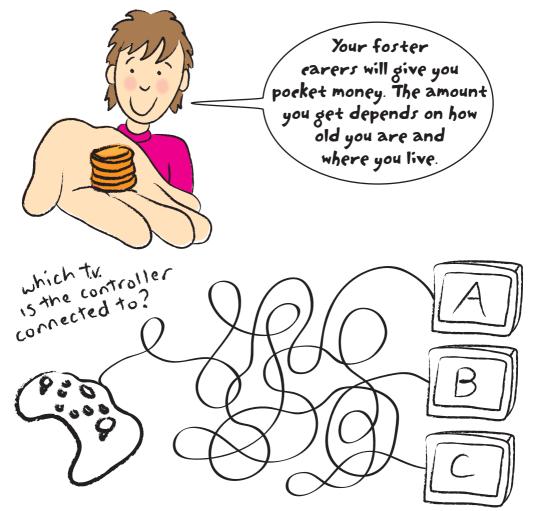
You'll be able to see people in your family unless there's a good reason not to.



Will there be ruled

Seren's foster earers have rules to keep everyone who lives in their home safe but they must also stick to some rules themselves.







Ben and Seren think you should know that children all

over the world have rights... and that includes you! Here are some of them: If you don't → going to school like something. tell your foster → being listened to earer or social - having somewhere to live worker. → being healthy -> having time to play → having healthy food to eat → keeping safe > not being hurt Don't forget. it's your life and it's important you have your say about decisions that affeet you.

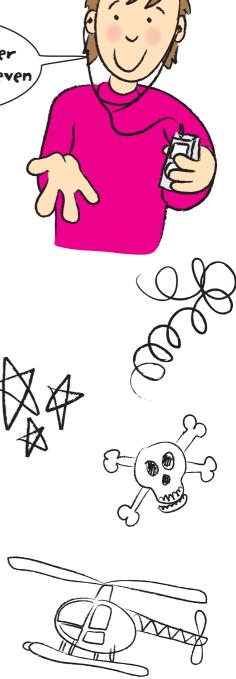


Now you are living with foster earers you have even more rights

Did you know you can:

- → ask to see what is written about you
- → complain about things you are not happy about
- → have pocket money
- → have your say about living with your foster earers





People who will help you



There will be
a lot of new people in your
life. They all want to help
you to be happy

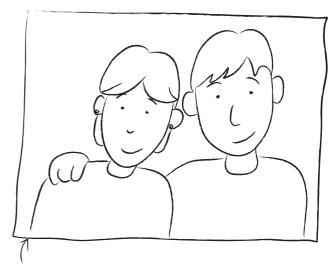


job titles ean be a bit long...
don't worry if you forget
some of them at first

Your foster

earers:

- → will know how to look after you
- → will be there to help you
- → will go to meetings with you
- → will listen to you no matter what you want to talk about
- → will help you to understand your rights
- → won't ever try to take the place of your mam and dad



My foster
earers have two older
children who play
football in the park
with me

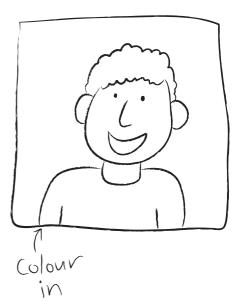
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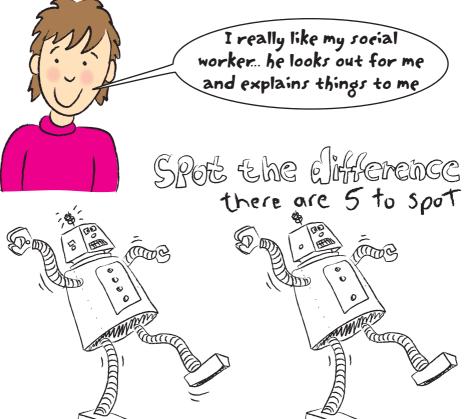
in



Your social worker:

- → will meet you and talk to you about what is happening
- → will visit you at your new home
- → will talk to your foster carers on your behalf
- → will help to change things you are not happy about





An advocate is someone who: 'w

- → speaks up for you
- → makes sure people know what you think
- → sorts out any problems you might have
- → helps you to understand things
- → helps you to sort things out with your foster earer or social worker
- → makes sure that your rights are met
- → helps you to make a complaint

If you want to talk to an advocate tell your social worker or contact NYAS on:
Phone: 0808 808 1001

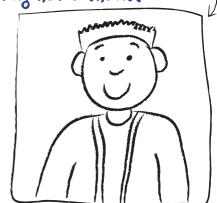
Text: 07920 213652 Email: help@nyasnet

An independent reviewing officer will:

- → run the meetings which look at how you are looked after... your review meeting
- → make sure that your wishes and feelings are heard, even if you don't want to go to the meeting Colour
- → make sure everyone at the meeting has a chance to speak and that no-one gets
- → make notes at your review meetings

eross or shouts

The independent reviewing officer works for Torfaen Children's Services.



ÌΥ

A complaints officer is someone who:

→ will talk to you on the phone or visit you if you are unhappy about your foster earers

→ will listen to you and try to help you sort out your problems if you think you are being treated unfairly

→ will take what you say seriously and will try, where possible to sort things out for you

The complaints officer works for Torfaen Children's Services

Phone:01633 648511

Email:socialservices.
complaints@torfaen.gov.uk

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in

If you are not happy with the way you've been treated, please tell your foster carers.







come along.



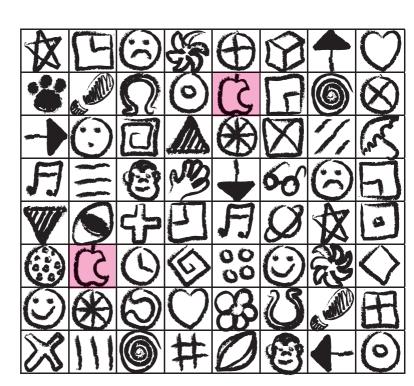
People become foster earers because they like looking after children and young people.

However that doesn't mean they don't need support from time to time just like you do.

All Torfaen's foster earers have a worker from the Family Placement Team who visits them and helps them to look after you.

This person might be a social worker but it will not be the same social worker that visits and supports you. Remember your foster earers just want you to be happy.

There are eleven pairs of matching shapes in the table. See if you can find the other ten.



Oseful numbers and websites

There are lots of other people you can turn to for advice and help when you are living in foster care. The following are independent, which means they don't work for social services.

Care Inspectorate for Wales (CIW)

CIW encourages the improvement of social care services and makes sure that young people being cared for are well looked after.

Phone: 0300 7900 126 Email: CIW@gov.wales

Children's Commissioner for Wales

The Children's Commissioner for Wales has a team that stands up and speaks out for children and young people.

Phone: 01792 765600

(9am - 5pm, Monday to Friday)

Freephone: 0808 801 1000

Email: post@childcomwales.org.uk

www.childcom.org.uk

Children's Legal Advice

Free legal advice for children and young people

Child Law Advice Line: Freephone: 0300330 5480 www.childrenslegalcentre.com

ChildLine

Free 24-hour helpline. Contact ChildLine about anything – no problem is too big or small.

Freephone: 0800 1111 www.childline.org.uk

MEIC (pronounced MIKE)

An advocacy helpline for young people.

Phone: 08088023456

Text: 84001

Email: help@meiccymru.org
Online chat: www.meiccymru.org

NYAS

To talk to an advocate:
Phone: 0808 808 1001
Email: help@nyas.net
www.youngpeople.nyas.net/

Voices from Care

Support for young people in Wales who are,

or have been, looked after.
Phone: 02920 451431
Email: info@vfcc.org.uk

www.vfcc.org.uk/





This leastlet has been developed with the help of going people who we Torstagns Children and Family Services
Thank you to all of you.

