

Question:	Question: Please select your preferred option from the three below.	Question:
Option 2		Cwmbran
Option 2	Computer services are excellent, we have used them elsewhere. I think that libraries should be open daily with as many books etc accessible, otherwise they become inaccessible/irrelevant, especially for those who work uneven work patterns, rely on them for computer access/homework etc. But that using technology to achieve this sounds ideal.	Blaenavon
Option 1	Library services are an important part of our cultural needs	Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 1	I am aged 70 and first joined Pontypool library at the age of 5. Where ever I have lived in the world I have joined the local library immediately on assuming residency. I consider the Library to be one of Torfaen,s finest services and would happily pay a reasonable monthly membership in order to ensure continuance of such an essential service.	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1		Pontypool
Option 1		Cwmbran
Option 2		Cwmbran
Option 1	The team at the libraries are superb. Especially in Pontypool. Thank you to all.	Pontypool
Option 2		Cwmbran
Option 2	Please keep rhyme time going at Cwmbran library on a Friday. My little boy loved going to this and I know of lots of other families who still go. Also the staff who provide this service are amazing.	Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 2	The library is an invaluable service to many users. It certainly should not close. A cut bs k in days is certainly preferable to closure which round be disastrous.	Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 2	I would not support closing a library. But I believe that the decision to reduce manned services should be based on current usage pattern. option 2 also enables Cwmbran to retain its main library status.	Cwmbran
Option 2	Books are at the heart of our knowledge. Don't close a library it will rob us of a whole world and experiences that we can only read about	Cwmbran

Option 2 Cwmbran did have a self service be cos I have used it in past so where has it gone as u state it does not have one. But what I would alo like to add that the self service in Cwmbran was always breaking down or people would get so frustrated that they would jut not bother to check the books out. This would me that other users would waste time looking for books that were not there also it is impossible to place a fine on someone for late retuning if the book was never checked out. Also I am sure that some people would never return the books at all. People are not as honest as they appear even the little old lady. Ask theajor supermarkets who loose lots of money be cos people dot scan the goods and a t all technically challenged if they get caught. Sorry to be so negative. Part of the trip to the library entails the social chit chat that is so lacking since the closure of post offices local banks branches & now potentially libraries / valuable library staff. A lot of library users are vulnerable in some way. Why should health social care & education always bear the brunt
It is a disgrace. I pay my council tax on time but can't even get a new black box / blue bag (old one destroyed by a abuse by operatives!

Option 2 Cwmbran
Option 1 Cwmbran
Option 2 Cwmbran
Option 2 Cwmbran

All three libraries provide a critical service to their communities especially to those that do not have access to IT facilities elsewhere. It is imperative that all three libraries continue to remain open at their current level.

Option 2 Cwmbran
Option 2 Please do not close any libraries. They are so important to people of all ages across the 3 communities. Cwmbran

Option 2 Cwmbran
Option 2 Cwmbran
Option 2 Libraries act as a meeting point for several community groups, please consider this too. Cwmbran

Option 2 Cwmbran
Option 2 In the past I have used all 3 libraries. Cwmbran is the largest centre of population, and I feel that libraries need to be open longer , not less days, so therefore Cwmbran needs at least 4 days of opening. It is my impression that less people use the library in blaenavon(other than for computers) Cwmbran

Option 2 Cwmbran
Option 2 Cwmbran
Option 2 Cwmbran

Option 2 I am disabled and use the library often.I do like the staff there .as they can
Option 1 If you provide self service machines in the other 2 libraries, then you must
Option 1 Torfaen libraries provide a wonderful service. I regularly use the Pontypool library and although I can see that funding for all services is an issue I fell that this is very sad. The staff are brilliant and helpful and I wonder how an unmanned service will operate. Pontypool

Option 2 Cwmbran

Option 2 None. It would not be possible to continue to offer the same level of service
Option 2 Late night opening two evenings should be considered as an option to save Pontypool

Option 1		Pontypool
Option 2	Late night opening costs. Scrap this facility.	Pontypool
Option 1	This would seem to be the fairest option, and would ensure that users continue to have a facility in their town.	Blaenavon
Option 2	It seems sensible to offer more manned hours in Cwmbran because of the population spread in Torfaen. Keeping all 3 libraries open at reduced hours is much better than closing one of the libraries.	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	This is still not a good solution.As a user of Cwmbran library I regularly see a large number of older residents making use of the computers. Many do not have computers of their own and require support to use them, Where do they go if library has limited opening? Many unemployed use the system for seeking jobs .The library is a community service, a hub for communication, meeting of many groups and social centre. this will only isolate many members of the Cwmbran community.	Cwmbran
	Before I can complete the survey I would like to know the comparison of the usage in the three libraries	Blaenavon
Option 1	Really sad at these proposals and the subsequent job losses. Don't want any library to close.	Blaenavon
Option 1	I prefer Blaenavon and Pontypool to offer the same as Cwmbran. (I am a Cwmbran resident). Saturday services are vital to support office workers.	Cwmbran
Option 2		Cwmbran
Option 2	I work full time and I use the Cwmbran library with my 10 year old especially on a Saturday. All staff are helpful, knowledgeable and welcoming. I understand the saving options, with option 2 being my preferred one.	Cwmbran
Option 1		Blaenavon
Option 1	I am really disappointed to see that libraries and staff are under threat. Education is the foundation of problem solving in the long term and here the option for self-help and self-learning with advice is being culled.	Pontypool
Option 1	Think it's absolutely shocking that these cuts come yet again to public	Pontypool
Option 2		Cwmbran
Option 1		Cwmbran
Option 2	I visit Cwmbran Library on a regular basis, it always seems to be well used and I think if it was at all possible it should be kept open five days a week, but if that isn't a feasible option then four days a week should be an absolute minimum. There are people in the community for whom the library is their main source of socialisation, and if we are to encourage children to visit the library it should be open as much as possible. If I might also add the staff are always very helpful and make it a pleasure to visit.	Cwmbran
Option 2		Cwmbran
Option 1	Don't shut the libraries	Cwmbran
Option 2		Cwmbran
Option 2	It's like choosing poison or hanging, I would prefer to say none of the above, is there no alternative?	Pontypool
Option 2		Cwmbran

Option 2	I do not want to see any community lose access to a local library so I cannot support option 3.	Cwmbran
Option 1	why is there no option 4?	Cwmbran
Option 1		Blaenavon
Option 1	The library service provides a great service for potential job seekers when printing CV's or as access to job search etc, and those on low income is entertainment too. Closing a library helps no one.	Pontypool
Option 3	Can't offer all services the way finances are for Torfaen	Cwmbran
Option 2	I would not like to see any library close as I feel it is a valuable asset to the local community. For young children it is a wonderful experience to introduce them to the joy of reading, my own children and grandchildren looked forward to their weekly visit and took an active part in the storytelling and other activities. It also had the benefit of being cost accessible when money was tight. Now it serves me and other people of my age as a warm ,comfortable place where I can not only borrow books and DVD;s,but attend meetings and groups, use the computer, and gather information about current local issues. I use the Cwmbran library and it is conveniently sited for the buses. My library visits give me a purpose to actually get me out of the house.	Cwmbran
Option 1	The libraries are one of the most important resources we have, and I would be very sorry to hear of any further closures. I have found the staff to be friendly, knowledgeable and helpful, so I would miss them in an unstaffed library, but this would be preferable to closure	Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
	Sorry. Cannot support any of these options. Living in an area of poverty and low wages we need our libraries to be open and available to all. Cwmbran Library is well used and is always busy. We need to be encouraging more residents of all ages into the Library, not just to 'get a book' but to act as a hub for local agencies and charities. Book displays could be improved and a good 'weed' of out of date titles would make more space for this. More emphasis should be placed on pre-school babies and toddlers and why not encourage primary schools to bring groups in occasionally? Further, the staff could be more welcoming and smile more!	Cwmbran
Option 3	I feel this to be a very sad situation, as we as a family have used the library service for many years and still do. We obviously will still be able to use this service albeit only on certain days, but just think it a shame that funds are being cut for such important services. We are also being affected by funds being cut to Gwent Music Service (both our children play musical instruments). These services are not being treated as priority and is reducing the cultural heart of the borough.	Cwmbran

Option 1	Many elderly, unemployed and low wages families use North Torfaen Library Services and the North of the Borough has lost so much in recent years. If we are to offer a fair service to all residents then facilities in Blaenafon and Pontypool should be at least equal to those offered in Cwmbran. Once they are gone they are gone for good and we owe it to future generations to continue to offer these services in an accessible way across the borough. If that means cut backs across the service until these lean times pass, so be it but DO NOT TAKE AWAY BLAENAFON LIBRARY.	Blaenavon
Option 2	Cwmbran Library is heavily used for lots of things other than just book loan. The staff there cannot do enough to help you and will always source a book you want so if you went down the automated route it would be harder especially for older folk. Having only just re-discovered using a library I would sorely miss it if it was to disappear.	Cwmbran
Option 2	If this involves loss of earnings to library staff I am not in favour of any of the options.	Cwmbran
Option 2		Cwmbran
Option 1	Get more organizations to be housed at the library so it may be open full time, by providing more services.	Cwmbran
Option 1		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 1		Blaenavon
Option 2	IT is a detrimental affect on the community to reduce the hours of opening times at any library and it will have its biggest impact on children which will be seen in the coming years, Torfaen council says in all its literature that it is keen to help the young this is obviously rubbish , they waste money on a skatepark at Llanyrafon which caters for only a minority of children in the valley and then try to save money by denying educational needs to children at a library. Torfaen councillors should be ashamed to have thought up these options and if they haven't any better ideas of saving money should look at themselves and decide if they are up to the job or stand aside and let others have a go.	Cwmbran
Option 2		Blaenavon
Option 2	I think it would be wrong to close any library, they benefit the community in many ways. Torfaen must find ways to encourage younger people and children to use libraries more often. I appreciate the costs involved are becoming higher but Torfaen has a rich library tradition which we must preserve for future generations.	Cwmbran
Option 1	With current literacy rates throughout Wales falling and the knowledge that children's interest in books is also falling. I think it is shameful that councillors would even consider reducing services at any library. After all they all had access to fabulous library services when growing up. Will these services ever return?	Pontypool
Option 2	Closing one of the libraries could have an adverse effect especially on the elderly and disabled or people with no transport	Cwmbran

Option 1	Would rather libraries not have any more cuts. Make reductions elsewhere like from the top of council, too many positions at the top which is well over paid	Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
Option 3	If any library has to close then it should be Blaenavon because it serves the least number of people. Also Pontypool and Cwmbran libraries are within easy reach of Blaenavon by bus so the few people that use Blaenavon library could use one of the others. If a library service is to be maintained in Blaenavon then maybe some sort of mobile service could be provided whereby books can be pre-ordered online or over the phone and delivered to a central point in Blaenavon once a week.	Pontypool
Option 1		Pontypool
Option 1		Cwmbran
Option 1	Please do not resort to closing any libraries. They are a vital resource to the people of the valleys.	Cwmbran
Option 2		Blaenavon
Option 1	What's the point of commenting Tcbc never listens to the people.	Blaenavon
Option 1		Pontypool
Option 1	I would like to say that it's such a pity that we have to go down this road of lessening the hours for these libraries, even though I don't personally frequent these premises anymore because of my disability and now rely on the library to deliver my books which they do without quibble, I am sure they will be sadly missed on the days they don't open, but I suppose something has to give.	Pontypool
Option 1		Pontypool
Option 1		Pontypool
Option 1		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 2	I believe the libraries to be an important part of our community and need to be there for us as much as possible.	Cwmbran
Option 2		Cwmbran
Option 1	I believe that any service cuts should be across the whole service and not affect one area and not another.	Cwmbran
Option 2		Cwmbran
Option 1		Cwmbran
Option 1		Blaenavon
Option 2		Pontypool
Option 1		Cwmbran
Option 2	This seems the fairest option based on population, footfall and loans.	Cwmbran
	Libraries are an essential community service and I don't agree with any cuts in service. The libraries that are left do an excellent service in providing education and entertainment. Lonely isolated members of the public rely on these facilities. Cut other things such as Councillors wages and perks. Certainly a Labour council should not be recommending hard redundancies in its own staff.	Cwmbran

Option 1	I think it's terrible that we have already lost abersychan library why close even more when we should be promoting & encourage people to deveyimproved literacy.	Pontypool
Option 1		Cwmbran
Option 2	Cwmbran is the largest and most significant of all three libraries, and should remain the priority for being manned. Self-serve facilities are important for the future services offered by the library, and will ensure low longer-tern financial costs for the council, and so should be seriously considered for introduction across the three sites.	Cwmbran
Option 2		Cwmbran
Option 1		Cwmbran
Option 1	dont get rid of library's we need them in pontypool and Cwmbran Blaenavon Cut the council more	Pontypool
Option 2	I belive this is the best of a bad bunch.	Cwmbran
Option 1		Pontypool
Option 1		
Option 1		Blaenavon
Option 1	I think it is sad that the social funding has come to this but seeing as the Blaenavon Library already has the self service in place it will be easier to set up and train others to use in the other libraries. And at least the libraries will still be easily accessable for the communities	Cwmbran
Option 2		Cwmbran
Option 2	This seem sensible as more people use Cwmbran library than the ones in Blaenavon and Pontypool.	Cwmbran
	None of the above, Call yourself socialists, you are a complete shower. You are depriving some of the poorest people in Europe (all on your watch) from having the full opportunity to use a vital learning tool. Find the savings some other way, perhaps a cut in your bloated attendance allowance would be a good start.	Cwmbran
Option 2		Pontypool
Option 2		Cwmbran
Option 1		Cwmbran
Option 3		Cwmbran
Option 1		Pontypool
Option 3		Cwmbran
	None of the above. Libraries are essential for children's literacy, for job seekers, our culture and so much more. They have been an important part of my childhood, my children's and I want them to be around for my grandchildren to enjoy and learn the value of books. Find the cuts elsewhere.	Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Pontypool
Option 1		Pontypool
Option 1	How can you justify losing libraries when the welsh assembly are promoting & trying to embed literacy. Shocking that Torfaen deem it ok ok to close schools & libraries but have enough funds to make improvements in other areas such as sites in Blandare for the travelers.	Blaenavon

Option 2	I think the very worst option would be to close a library. Times are tougher for everyone and the access to education is more important than ever. Many people can't afford to travel far. Please don't close a library! Also I want to say how great the Torfaen Librarians have been if I've ever had a query or request. The fact that I can contact them via email is wonderful as I'm disabled and find it difficult to get out.	Cwmbran
Option 2	I would have chose option 3- providing Cwmbran was safe. The Cwmbran library is in a great position, I'd hope though, that some money went into modernising it. It also very much needs a drop box of some kind where you can return books out of opening hours.	Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
	NONE OF THE ABOVE	Blaenavon
Option 2		Cwmbran
Option 1	We need library services in all parts of the borough	Pontypool
Option 2		Blaenavon
Option 1		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1		Pontypool
Option 3		Pontypool
Option 1		Pontypool
Option 1		Blaenavon
Option 2	I have appreciated the helpfulness of all the staff at Cwmbran. I usually visit once a week (Saturday morning). I usually have 3-4 books on loan. Sometimes I have to look in several different places for a particular author. I think option 3b of the report (Option 2 here) makes more sense in light of the greater than 65% use at Cwmbran as opposed to less than 30% usage. however not everyone can access on a particular day. Study of best footfall days may guide opening.	
Option 2	Regarding propose changes to library services in Torfaen. This is a difficult decision with no singular clear (positive) outcome. We are regular library users at Cwmbran. Although it saves the least amount of money, I lean towards option 3b (option 2) - and hopefully one of those opening days is a Saturday. It is a shame income cannot be found to raise the shortfall as opposed to reducing a public service, vital to many.	

Option 2 I feel this is a very difficult choice to make. I have been coming to Cwmbran library for over 35 years and now bring my 7 year old daughter, who also loves to read. The staff are always friendly and helpful and enjoy their work.

As an English Teacher with a love of words and language, I feel that reading is such an important part of children's development.

Out of the limiting options, 3b (Option 2 here) would be the best option to give the communities which the libraries serve the best available access.

I don't want any of the options. Libraries are crucial to a community. They are the ONLY places that any members of the public are welcome, free of charge into a safe, warm environment where they can gain information and knowledge to improve their health and wellbeing, chances of employment and advance their education.

Pontypool

There will be a huge impact on future generations when libraries are no longer able to offer the amazing community support they currently do. People who go in from the Job Centre with no IT skills receive help and informal training in a library so they can claim Job Seekers allowance and look for work. Having computers without the skilled staff to help customers is useless. Older generations also receive training using their devices to communicate with family and participate in online shopping, paying bills, contacting their local council etc.

Customers need trained staff to help with information queries, book choice, ordering books from around Wales.

The Library@home service is a vital service for housebound customers. Hundreds of books are chosen, sorted and delivered every week from Torfaen and then returned and reshelved. This is hours of work behind the scenes for dedicated staff.

Reducing the staff by almost half will have a detrimental effect on everything the library service currently provides to Torfaen's population.

25,000 to 30,000 visits per month. Where will they all go?

Customer visits will inevitably reduce when the service relies on self-issue machines. People will lose faith in the service and stop coming. Then of course you will be able to justify further cuts.

Running the service down bit by bit will have the desired effect so you can get rid of it completely. But where will these people go for free help, information, skilled tuition, books, human interaction?

Promoting literacy in babies and preschool children is another vital role of a public library. The backlash on levels of literacy and education will be huge. We will eventually be facing a return to the days when only the upper classes could access information for their self improvement. Workers back

Option 2 Option 3b of the report (Option 2) seems the most sensible based on the provided information - however there will be an obvious bias in the responses from the different areas. Increasing the use of self-serve facilities also seems sensible.

Option 2 Option 2 seems fairest given footfall figures. but rather than open/staff the service for 2 and a half days in Pontypool + Blaenavon could they not be staffed for 5 half days?

This seems to be more helpful + will provide some staff cover over all the days. they currently open.

I would also make observation that footfall figures would have made more sense and been more helpful in deciding rather than presenting as percentages.

Option 2 Reduce loaning service in Blaenavon & Pontypool to 2 and a half days.

Blaenavon

Option 2

Option 2

Cwmbran Library has always been a cornerstone of Cwmbran Town Centre and Torfaen as a wider area. The free PC + Internet access is very useful thankyou.

It is useful for study, recreational reading, collaboration and community.

Self Service may in the medium to long term prove cost effective financially but you stand to lose a "service" element that makes it attractive.

It was inconvenient enough to close Cwmbran on a Wednesday, don't close it another day!

My vote would be for Option 2 and reluctantly install a self service. station.

It is understandable that cuts need to be made and the money needs to be more productive. Have money generation and money savings been investigated?

Can electricity costs be cut back? Has peak and off-peak hours been identified?

Therefore do all the computers need to be on, all the time?

It is good that it is a free service but would a free will/Goodwill donations pot help to reduce costs?

Cut the services that don't make the library cost effective. Do you hire rooms out? One slight criticism; attendance to events maybe because advertisement isn't ideal. If members give emails a monthly newsletter may raise awareness.

All the best.

Option 2 Cwmbran Library provides excellent service with staff being extremely

Option 2 Disappointing that any of these options have to be put forward.

Cwmbran

Option 2 Comments from 3 children aged 9, 11 & 11 years.

Cwmbran

Option 2

It's a scandal that library services are being cut when the standards of literacy in this country are some of the lowest in Europe! An easy target maybe, but let us not forget that library services are statutory according to the Library Act 1964

Option 2

Cwmbran

Option 2

Cwmbran

Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		
Option 1	Noone should touch the libraries or the fantastic staff. Shamefull	Cwmbran
Option 2		
Option 2		Cwmbran
Option 2		Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Statistically this makes sense	Cwmbran
Option 2		
Option 2	It would be most unfair to close one library	Cwmbran
Option 2	Living in Pontypool, I am in the middle of all three libraries. Whilst the Pontypool one is closest, I use it the least. My daughter was regularly attending a reading group in all 3 libraries, but has "outgrown" them, as the majority of members were younger. Blaenavon was the most poorly attended group/library I found. However, visiting there made me aware of just how many people were using the library as a social point for meeting and/or using the computers. A lot of people that appeared lonely/elderly/ appearing to suffer with dementia, etc, were there. I understand it is not a care facility, but it was a social hub for older people, until it was moved into the Heritage Centre. Perhaps it isn't so now.	Cwmbran
Option 2	Whilst I feel uncomfortable in reducing the service in one part of the locality more than another if you option does take into account usage then I see this as the best of what is an unfortunate position to be in.	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 2	I do not accept any of the above options.The amount of Council tax we pay	Pontypool
Option 2		Cwmbran
Option 2	The library is the essential part of the community . Please don't close the library.	Pontypool
	I strongly disagree with the cuts to the library.	Pontypool
	I strongly disagree with any cuts within the library.	Pontypool
Option 1	Why not allow those (who are not on benefits) to make a Token Payment	Pontypool

Option 1	<p>none of the above</p> <p>Just moved into the area and concerned that there are only 3 libraries in Torfaen.</p>	Pontypool Pontypool
Option 1	<p>Would prefer library to operate as it now does!</p>	Pontypool
Option 2	<p>I am sorry that cuts are necessary at all. Libraries provide a vital service to the community. Particularly the two, in Pontypool and Blaenavon serve communities with known deprivation where having full access to library services is vital.</p>	Pontypool
Option 1	<p>Is there any possibility of having volunteers manning the library on those days when the council run service is not available?</p> <p>It seems that the library service is a soft target for cuts.</p> <p>I am sorry that staff hours will be cut. Your staff are polite, helpful and very passionate about service.</p>	Pontypool
Option 1	<p>I have used libraries throughout my life, wherever I have lived nationally and internationally. Their function and place in civilised public life are central and essential; their continued existence and service needs to be a matter of paramount importance for communal decision makers in order to support Torfaen's present and future cultural flourishing.</p> <p>I feel saddened that current levels of service are to be cut and curtailed, and I oppose such a move in principle.</p> <p>As a Pontypool resident and user of the Pontypool branch, I hugely appreciate the service and dedication offered by the library staff.</p> <p>In order to preserve parity and allow continued access to local libraries, including the attendant benefit of bringing residents and visitors into the town centres, I would prefer a reduction of manned services across all libraries, if no other means of raising necessary revenues can be found.</p>	Pontypool
Option 2	<p>Have been using Pontypool library from the moment i moved to the area in 2009.</p> <p>It is a great community resource and I am dismayed that this resource is to be limited. The staff are very knowledgeable, helpful and friendly with it, i am saddened at the thought that their jobs are in jeopardy as will surely be the case for someone or some.</p> <p>Personally i believe Pontypool is a much more user friendly, and generally friendly, library than cwmbbran. This is thanks in a large part to the staff.</p> <p>Keeping Pontypool open as much as possible should be the aim; it provides an important service even in this digital age and some services deserve preservation whatever the cost (responsibly managed of course) and I would be happy to pay an additional surcharge on my community charge if that is what it would take to achieve it's future.</p>	Pontypool
Option 2	<p>Cambrian library is a strategic facility which offers more than traditional library services. As a regular visitor I see persons across the generations utilising the services. From a personal point of view I recall spending many hours researching and revising for A levels many years ago as we had little room at home.</p>	Cwmbbran

Option 2 If we are forced into choosing one of these three options, which we invariably have, I would have to choose option 2, but only under duress. Cwmbran

The libraries have been chosen for this cost saving as it's the easy option, a soft target! This is wrong and it is wrong that Torfaen is even considering these options when we, the public are not made aware of what other options were on the table.

Libraries are an incredibly important asset, helping people and children, from all social and economic backgrounds to better themselves, access the Internet, gain employment and to learn. Why has one of the most important and under appreciated services the council offers been earmarked to supply the savings required? More openness would alleviate the backlash that the council is likely to be about to receive.

Option 3 I think it would be beneficial and cheaper option to close a library be it blaenavon or pontypool Cwmbran

Option 2 I think that option 2 would be the best option for everyone, so long as the self serve facilities are actually fit for purpose. I have used ones in the past which are rather difficult and frustrating to use, which would exacerbate the problem, however there are also systems out there that would be easily used by everyone. I think this is very crucial, especially as it tends to be older people who use libraries more. It would be useful to know more details such as what 'to the equivalent of four days per week' would actually entail, this may be in the report, but I am unable to currently load the whole report for some reason. Cwmbran

Option 1 If there has to be a change I feel it should be shared equally among all three towns. It's obvious Cwmbran would be the busiest library but that should not mean visitors to the town get more access at the expense of other residents in the other two towns. Cwmbran

I live in Cwmbran

Libraries are essential facilities for our communities

Option 2 Cwmbran

Option 2 Cwmbran

Option 2 Don't like any of these though!!! Some days manned and some not, is confusing. Surely money can be saved elsewhere. This is a vital community service. Stop the cuts!! Cwmbran

Option 2 The library services offers the community the opportunity to meet, use resources not available at home, become independent in a wide range of skills (including technology) and have fun! Pontypool

The Welsh culture has always made available a "reading room" facility within its institutes which has grown an articulate and educated society. It is a terrible reflection upon us as a Nation that we have closed our schools library service and now we threaten one of the most important facilities for educating the public we have.

We continue to be severely over staffed with County Councillors in the old Gwent - could we lose a few those before we inflict redundancies on a hard working, friendly, helpful community team of librarians?!

Option 2	<p>With the concerns regarding adult literacy how can you even consider closing or reducing library hours. The library provides books & support for people who are on limited budgets & books are the last thing people buy!</p> <p>I suggest that councillors expenses be reduced and the money be used to support the library.</p> <p>Whatever is happening in our "world" - you want to close libraries instead of encouraging people to use the libraries - think of future generations who won't have the thrill of visiting the library and seeing all the books. You have already closed "schools library" service!</p>	
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	<p>This decision appears to be made around the 'book loan' service and I am aware that the library provides so much more than this. People benefit from social interaction, learning, increasing confidence.....</p> <p>Please consider the benefits to health & wellbeing & the sense of community.</p>	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Pontypool
Option 2	<p>Ann invaluable resource. for everyone. Unthinkable that we should not have the library service, not least to improve still low literacy skills in Welsh population.</p>	Cwmbran
Option 2	<p>Install hot drinks m/c (phone Risca Library for info)</p> <p>Increases price of copy m/c to 15p/ copy</p> <p>Reduce No of newspapers to Argus & Western Mail</p>	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	<p>Given the difference in library usage and population it is not logical to offer an equivalent service in all areas. Priority needs to be given to larger centres close to transport hubs.</p>	
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	<p>I use this option of no.2 regretfully & am furious to be put in this position</p> <p>Central Government appear to be cuts heavy in there dealing with the General public & Welsh government is following suit. Libraries are the seat of learning for the population as a whole without them ignorance prevails & this reminds me of 2nd World War activities by the German Government of the day where books were destroyed because of prejudicial beliefs</p> <p>I have been a library member throughout the UK and have found them instructive, educational & a reliable source of knowledge for at least 60 odd years.</p>	

Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran

Having recently moved from Cardiff where there is a magnificent new Central Library building. I find the library in Cwmbran far superior in the helpfulness of the staff and the excellent lay out.

Option 2	How very sad it is that present day economic climate dictates that the beneficial effects of any library services shall be reduced, rather than enlarged. It will be a loss - whatever happens.	Cwmbran
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Your statistics regarding No. of items stocked in each library, No. of items issued in the last 6 months, and footfall for libraries April/Sept 2016, all are significantly higher for Cwmbran, as compared to Blaenavon and Pontypool, which clearly indicates that the many and varied and quality assets available within Cwmbran library are both valued and utilised by the citizens of the county.

Furthermore, the superior, very up-to-date facilities inside Cwmbran library, the sheer size and comfort available, would all suggest more a high quality Community and Social Centre than the word "library" would indicate.

Now if some enterprising soul were only to install a coffee machine.....

Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran

I was made homeless by my ex-husband in Cheltenham last September and had to start all over again in Cwmbran. I have no relatives or colleagues to ask for support. However, the staff here in Cwmbran are totally professional and go out of their way to help where ever they can. I do not have broadband facilities at home so I rely completely on the library to apply for jobs e.t.c.

I would be mortified if this resource was reduced. As a vulnerable single woman the library also provides a place of peace and rest from the stresses of life. Please would you re-consider reducing this invaluable service to myself and the rest of Cwmbran.

Thank you for taking the time to read my comments.

Kindest regards

Option 2 I am appalled at these alternative arrangements. The library should be open full-time for all the community.

IF THER'S ENOUGH FUNDING FOR FOREIGN AID (13 BILLION A YEAR)
THE SAME SHOULD BE APPLIED FOR LOCAL SERVICES IN THIS
COUNTRY.

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

This library (Cwmbran) is well used & essential for young & elderly alike.

Cwmbran

Cwmbran

Cwmbran

Cwmbran

Cwmbran

Cwmbran

Cwmbran

Cwmbran

Cwmbran

The library services are essential for all members of the community. Also the service is excellent for the large local community and provides a social platform for people to come and meet others and have time to spend with other people reducing the isolation of many people living alone.

Option 2

Cwmbran

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2 should be a last resort. The library provides a vital community service that I use weekly

Blaenavon

Cwmbran

Option 2

Cwmbran

Option 2

Option 2

Option 2

Option 2

Option 2

Option 2

Library services are really important educationally and for access other activities/ social groups. I don't think that closing any library is sensible - even if usage in Blaenavon is low

Cwmbran

Cwmbran

Cwmbran

Cwmbran

Option 2

Cwmbran

Option 2

Cwmbran

Option 2

4 full or 3 full and 2 half days ? Wording not clear. Closing date for form ?

Option 2

Cwmbran

Option 2

Option 2

Option 2

Option 2

Cwmbran

Cwmbran

Option 2		Cwmbran
Option 2		Cwmbran
Option 2	I think that option 2 is the best option but would happily agree to option 1 if Please do not under any circumstances shut the library. It is a safe warm place to sit and read. A place to meet. A place to learn. Most important of all free books for all, especially in these austerity ridden times. It will be those who cannot afford to buy books who will suffer most if it were to shut	Cwmbran
Option 2	Totally opposed to shutting library. Cwmbran library gives a very good service for several different activities	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	An annual membership fee of perhaps £10 for such an excellent service which is a at present free	Cwmbran
Option 1	This is the lesser of the 'three evils'. The ladies who man Blaenavon Library are fantastic, its a lovely, friendly place. They also help cover Blaenavon Heritage Centre main desk, and this adds their workload, and I am sure itnis invaluable. I would like to keep Blaenavbon Library as 'manned' as possible. Blaenavon loses out to Cwmbran, it needs its public services.	Blaenavon
Option 1		Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Torfaen elected councillors should take drastic pay and allowance cuts to their own money, so as not to place administrators in a position where the need to propose these cuts to the libraries.	Cwmbran
Option 2		Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 2	Excellent service at the libraries (Cwmbran) None of the Above. NO CUTS TO OUR LIBRARY SERVICES!	Cwmbran
Option 1		Pontypool
Option 2	Overall I find the present libraries provide an excellent service for the public	Cwmbran
Option 2		Cwmbran
Option 1	Please keep Pontypool Library Open, it provides an excellent service in the town I don't accept these options but must retain service in Pontypool. Many Thanks	Pontypool
Option 2	Closing any library should not be an option. Reducing hours is better than no library at all. Many people rely on this service, and many elderly people would find it really difficult to travel to other areas. The staff at Cwmbran Library are always really helpful and any requests eg. ordering books etc are promptly dealt with. Have used this library for many years, and my grandchildren have started using it too. What better way of getting them interested in reading!	Cwmbran
Option 2		Cwmbran

Option 2	The library gives me the chance to read books which I cannot afford to buy. Plus it is needed for future education of our children.	
Option 2		Cwmbran
Option 2		
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Pontypool
Option 2		Cwmbran
Option 2	What a backward step to close or reduce library provision. We already have below average educational outcomes in Wales - this will make the situation worse.	Cwmbran
Option 2	Whilst I do take books from the library, I spend time in the reference area too. Reduction of services should not be an option at all.	Cwmbran
Option 2	The town is going backwards not forwards. How much more do we lose.	Cwmbran
Option 2		Cwmbran
Option 2		Pontypool
Option 2	Keep the existing service as it is at present. If possible	Cwmbran
Option 2		
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	No preferred option. Libraries are a life-line for many.	Cwmbran
Option 1	Libraries are a source of Education and Research and education is power.	Pontypool
Option 2		Cwmbran
Option 2	I use this place extensively and would love it to stay the same.	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
	I have been using the library for fifty years now, between Pontypool and Cwmbran also the Mobile Library in the past. I have also had an excellent service with choice of books and a friendly welcome from the staff. The staff have also found me books from other libraries, which has been great for my reading purposes. I Would recommend the staff here, they have always been friendly and helpful to me.	
Option 2	I hadn't been to the library for a few years but recently started visiting again, the library is very important to many people especially the elderly who may not have contact to many people. People can come along and sit for a while and have a chat with others. The library is important to so many people	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	I would be prepared to pay for a service.	Cwmbran
Option 2	Visiting Cwmbran library is very convenient	Cwmbran
Option 2	Important to maintain a library service for all three library areas.	Cwmbran
Option 2	I find Cwmbran libry excellent, and although closing for an extra day will	Cwmbran

Option 2	Reintroducing charges for requested book loans, C D and DVD hire could bring in some money. In the past I have worked in all three libraries (and Abersychan) and I think the smaller libraries provide excellent services in a smaller community, so closing any of them would be a huge loss. However as Cwmbran has a larger catchment area it should open more.	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	All ridiculous to be honest! The Service provided by Torfaen Library Services is FIRST CLASS especially my 'Local' one in Pontypool. Not only do they provide books- albeit limited by its Physical Size- but quiet study areas, access to computers ,computer classes and DVD's etc, but they provide a professional Service. They have searched throughout South Wales to get a specific book and in addition they provide advice and Service with a sociable/friendly attitude with a smile.....very important. The Refurbished library in Pontypool is a delight to use Personally, I am very Pleased it has remained in its old original location. Regards improvement.....I'm satisfied but its very important to get our young people reading....perhaps visits by staff to junior schools or to canvas older ones to establish what they would prefer to see on the shelves? Apparantly despite they internet books are back in fashion. The Service provided in Pontypool is excellent, and we were so upset to hear that it may only open 2 1/2 days a week This is a real asset to the town, it is long established, and it will be more nail in Pontypool's coffin!. PLEASE LEAVE US SOMETHING. Cwmbran has, and it is getting it all. How about cutting their hours and leaving us further up the valley alone! Pontypool is a beautiful building, well stocked and the staff are superb.	Cwmbran
Option 2	Having open is better than none.	Cwmbran
Option 2	I and My Family have used Pontypool Library for many years.	Cwmbran
Option 2		Cwmbran
Option 2	Since my husband and father died your books have been my escape from	Cwmbran
Option 2		Blaenavon
Option 2		Cwmbran
Option 1	The 3 libraries in Torfaen, are an absolutely essential minimum. Do not shut any, and the proposal for 2 and a half days a week is hopeless. Staff are also essential, but maybe volunteers can be increased.	
	option 1 or 2 "I find television very educating, every time somebody turns on the set, I go into the other room and read a book"	
	not option 3 Not option 3 not option 3	
Option 1	I will be very disappointed if the Library at Pontypool closes as I am a regular user of its facilities. I think that all libraries should conform to the same opening times if it allows them all to stay open. Pleases keep me up to date with what the future is for these libraries in Torfaen.	Pontypool

the whole library service in Torfaen is exemplary. there is a fantastic range of books for all ages and a wonderful free computer service which I use regularly, Nor being the most computer savvy person in the world, I need help sometimes and the staff in Pontypool and Cwmbran are always happy to lend a hand, The staff in both libraries are wonderful and I cant recommend them highly enough. They are always friendly and approachable and are a credit to their profession. PLEASE DO NOT CUT THEIR HOURS OR THE LIBRARY SERVICE

I sue the library every week and have done for the last 16 years, to see it closed would be a big loss to me and many others in the Pontypool area. I am asking PLEASE NO

Libraries are vital. they provide education, literacy comfort and support in a safe welcoming and thriving environment. To reduce or take away this service is to take away these rights from the community, to style art and literature.

Pontypool library provides an excellent choice of books, DVDs etc.. The staff are always attentive, polite and helpful. Pontypool

We could not afford to loose this service from Pontypool

Please do not cut library hours! Pontypool library has amazing staff, they always do their best and nothing is too much trouble. The library makes a huge difference to my 3 children in having access to a whole range of books. Pontypool

The late opening hours are particularly useful as I work full time and cannot always get to Pontypool on a Saturday. My 3 children are avid readers and all thanks to the library service in Pontypool

Please don't shut our library. It's so important to me as I'm a regular customer. I enjoy the books and the friendship of the library staff. I think it is an essential service for the people of Torfaen who love reading and all the other facilities it provides. Pontypool

I have just found out that the council are proposing to limit the number of days Pontypool will be open to 2 and a half days. This, in my opinion is a mistake. the Library is a great source of information, the staff are always friendly and helpful, nothing is too much trouble. Pontypool

Could it be suggested that the 2 late nights are terminated as this small gesture could save some money. I think that a final decision will not be made until after the local elections next year. Remember you are dealing with peoples lives.

I wonder if managers are included in this cull?

The service is superb! I use the library at Pontypool every Saturday.

It is essential to the community young and old to keep it open.

I have been using Pontypool Library on a very regular basis for 52 years. It would be an absolute disgrace if it shut.

The opportunities it offers for information and reading for pleasure are unequalled.

Not everyone wants or has access to the internet

KEEP LIBRARIES OPEN!!

	Pontypool is already the poor relation to Cwmbran (although from the amount of community charge we pay, you wouldn't know this), so to even consider reducing the amenities in this town is ridiculous.	Pontypool
	The library has an essential role in this community and we are completely against its closure and indeed to any reduction of hours it is open.	
	It's a great service, don't know what I'd do without it. My main pastime as I can't get out much anymore.	Pontypool
	Don't close Pontypool library	
	Pontypool library provides an outstanding service to the local community with it's friendly service and encouragement they give to children during the year. They have an excellent range of books for all ages and abilities.	
	EDUCATION Health and wellbeing and SOCIAL INCLUSION are policies which Torfaen adopt, closure of any of the libraries is a contradiction of terms.	
	Lovely library, clean and tidy, lovely staff, very helpful. So nice to have the library in Pontypool when shops are closing all around. Its lovely for the very young and older generations. Its great to see the young reading books, we feel very lucky to have a library in Pontypool.	Pontypool
	Keep up the good work. As a rate payer, it's nice to have something we all enjoy in Pontypool. It would not help Pontypool if it closed.	
	Pontypool library is a great source of information. The staff are ALL without exception, always very friendly and helpful, nothing is too much trouble.	Pontypool
	The proposal to reduce the public access to the library to just two and a half days is just criminal	
Option 2		Cwmbran
Option 1		Cwmbran
Option 2	Being a pensioner who loves books the library is an affordable way to enjoy reading as purchasing books is so expensive. The staff at pontypool library are so kind and helpful as well as efficient	Pontypool
Option 2	The libraries are a community lifeline, at all costs they need to remain open. Where's all the money received from selling land to housing developers. The increase in council tax, should help the funds. There's no point building more houses, whilst closing community resources. Is tcbc plan, to not only rip up our lands but rip the heart out of the community too.	Cwmbran
Option 3	Close either Blaenavon or Pontypool	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1		Cwmbran
Option 2		Cwmbran
Option 2		Pontypool
Option 2	Pontypool should only be open half days or a few full days of the week as it	Cwmbran
Option 1		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	I really do hope that the library (my local one is Cwmbran) will continue to	Cwmbran
Option 1		Cwmbran
Option 1		Pontypool

Option 1		Cwmbran
Option 1	None of the options are desirable, the loss of local libraries has already	Pontypool
Option 1		Blaenavon
Option 1	Please don't close Pontypool Library. It's a beautiful old building, and such a	Pontypool
Option 1		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1	None of the above. The cuts are disproportionate. Libraries are essential for healthy and cohesive communities. The negative impact on children's literacy, jobseekers and older people needs to be taken into account. We have already seen mobiles taken away and lost Abersychan library- look elsewhere for budget savings.	Pontypool
Option 1	Cannot stress enough how important library services are for the elderly. the lonely, the young and for the human race. PLEASE KEEP our libraries.	Cwmbran
Option 2	I appreciate that Councils are being forced to cut their budgets due to political pressures. However, library provision is a statutory provision and, as such should be available to all in the borough of Torfaen. Therefore, the option to close completely any of the 3 existing libraries is a non-starter. 5.7 option (b) would be my favoured option in that proportionately it would benefit more residents. Having said the above it is a crying shame that there should be any further cuts. £250,000 is a very small sum in the total Council budget and it is worth fighting for a "proper" library service. Thank you.	
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Impossible to imagine no library in Cwmbran - reducing hours preferable.	Cwmbran
Option 2	It is very sad that an area with such difficulties in educational standards is cutting back on libraries. Libraries are here to help, educate and inspire people to achieve more. Blaenafon has lost many services already while Pontypool is struggling against centralisation to Cwmbran. These are very sad times.	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Please do not let the residents of Torfaen lose this invaluable service.	Cwmbran
Option 2		Cwmbran
Option 2	1. Having also read the detailed report I have concluded that based on footfall an use, the least worst of 3 awful options is the 2.5: 4 days option. 2. I have a vested interest as I use Cwmbran Library which provides an outstanding and excellent service. 3. It is dreadful that up to 14 staff will be made redundant. 4. My solution would be to save money elsewhere:- e.g Reduce the number of Councillors from 44 to 22 saving salaries, expenses and £2,000 allowance x 22; which reduce the Library Services shortfall and be much more useful to the community. However, turkeys don't vote for Christmas!	Cwmbran
Option 2		Cwmbran

Option 2	It would be a sorry day to see facilities withdrawn. There is so much to see, learn and do in the services provided in Cwmbran.	Cwmbran
Option 2		
Option 2		
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	I think that this option would be the most appropriate, and proportionate one, considering the heavier footfall at the Cwmbran Library.	Cwmbran
Option 2		Cwmbran
Option 2	It is unfortunate that services by TCBC are being cut back. Recent reports have shown that senior management 13 No in Torfaen receive £100k+!! How could this be justified. It would appear that those making the decisions are loathe to have impact on them yet share the pain to the Council employees and public by cutting back services. Other Councils such as Newport (City), Cardiff (City) and Swansea (City) - All City status have significantly less £100k+ senior managers!! Two of these posts could save the £250k! I appreciate with the change in technology the library service as was is numbered. However, I strongly believe that the libraries in Torfaen must remain. They have evolved with groups, clubs and with the services they now offer. My son and daughter enjoy coming to the groups. Families who can't afford other activities make good use of it and helps provide a focus for the elderly in the knit and natter/reading groups. I shall be objecting to any proposals.	Cwmbran

Option 2 The preferable option would be to increase the availability of libraries not restrict them. Cwmbran

It is with regret that I have to indicate to the members of the EEE Services Committee, that they have not recognised a very important use of the library - That of companionship between lovely men and women that gather to read the papers and talk quietly, without disturbing other customers. Many cannot afford to gather at a cafe, which could possible be a more convivial site.

The pleasure that young children get when they can take out a book that a teacher may have read to them earlier in the day. This encourages reading and learning and the children will grow up to use the library facilities with their own children.

The Council is having to react to a reduction in the money dispersed by the Welsh Government. It could react in different ways in an attempt to conserve services.

1. Reduce the use of credit cards which frequently are not used correctly.
2. Reduce the amount of money used for Councillor's expenses and for Council Officers.
3. Restrict the discount available for meals and journeys.

Remember that many of the libraries and other facilities used in the region were provided by the miners, steelworkers and others from their meager pay packets - given freely for the benefit of others.

Any reduction in the library provision is a retrograde step and may lead to a lowering in reading standards within schools. Many homes are on the breadline; money to provide suitable reading material for children and aid their development will be very restricted.

Health visitors have told me that many homes do not have reading material. No books are seen which hinders child development no matter how caring and loving the family is.

Please do not give another block to this progress.

Option 2 Cwmbran

Option 2 Cwmbran

Option 2 It is a pity that any of the above seem necessary - could not the Council find savings elsewhere?!!! Cwmbran

Option 2 Cwmbran

Option 2 Cwmbran

Option 2 Cwmbran

Option 2 Cwmbran

Option 2 Cwmbran

Option 2 Cwmbran

Option 2 Machines don't help, socialize, educate and give a purpose in any resident of Torfaen's life. Cwmbran

Absolutely a disgraceful idea to swap humanity for robots.

Option 2 Cwmbran

Option 1 Has the use of volunteer workers been considered? Cwmbran

Option 1 Cwmbran

Option 1 Blaenavon

Option 1 Cwmbran

Option 1 Pontypool

Option 2 Pontypool

- Option 2
1. Cwmbran is a thriving library and has many community extras - if Cwmbran Library closed it will leave a big gap in community services as well as library services.
 2. If a library has to close I would suggest Pontypool as many people probably come to down to Cwmbran Shopping anyway and Pontypool is situated between Blaenavon and Cwmbran.
 3. If the library is only running self-service, who is there to help if someone has a problem or the self-service machine malfunctions. Will there still be someone manning the information desk?
 4. Will there be a transition period where library staff support library users with the self-service facility to teach them how to use it? There are many people who struggle to understand new technology, particularly the elderly who use the library a great deal.
 5. Cwmbran toilets are always locked and people have to ask for the key - will these be unlocked for the comfort of library users?
 6. Maybe the library needs to explore ways of bringing money into the library as well as increase footfall eg a coffee shop.

Option 2 As a local teacher, my class love coming to the library and they also enjoy the books I bring into school from the Library. Any reduction in service would be a great shame.

Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Recognising that Torfaen "Offices" are located in the Cwmbran Town	Cwmbran
Option 2		
Option 2		Cwmbran
Option 2		
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Being a pensioner I've enjoyed the services of the Library for a number of years and it would be sadly missed to a number of people.	Cwmbran
Option 2		
Option 2		Cwmbran
Option 2	My 4 grandchildren & myself enjoy our time at the library.	Cwmbran
Option 2		
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	NONE OF THE ABOVE	Cwmbran

Option 1	Mother of 3 children	
	eldest uses library regularly for school work, usually week days 2 youngest use library for fun, usually on weekend	
	Personally think option 3a (option 1) is the fairest. Everyone will still have access to their libraries even though they have limited days.	
Option 1	Could volunteer help be sought? Many pensioners have spare time and might be glad to help.	Cwmbran
Option 1	Option 1 is fair to all - though I would be better served by option 2. Cwmbran library is invaluable to the local population. It is a life-line for a lot of people, e.g. jobseekers, OAPS etc.	Cwmbran
	Please do not close Cwmbran.	
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1	its very sad that we have to make a choice.	Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1	Staff are always helpful and tolerant of young children.	Cwmbran
Option 1		Cwmbran
Option 1	Please consider all other options of saving money in Torfaen before you take	Cwmbran
Option 1		Cwmbran
Option 2	Stop paying P.W.C large amounts of money for useless info. Or ask for	Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Will effect unemployment	Cwmbran
Option 2		Cwmbran
Option 1	Reason being; if a library closes and things get better, it might be difficult to reopen.	Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1	It is sad that a very important service for all ages of the community has to be cut in this way and loyal members of staff will either lose their jobs or have their hours cut.	

Option 1	<p>Closing a library should not be an option. There are many people in each community who access the library on a regular basis and may not have the means to travel to an alternative library. This has the potential to further alienate vulnerable people, who look forward to the social aspect of visiting their library.</p> <p>Perhaps other means of revenue could be explored, such as increasing the number of local groups who pay to use the meeting room facilities at Cwmbran Library. Maybe activities could be increased during school holidays, where parents/carers are asked to make a contribution to activities in order to cover any outlay. A creative writing course for children, or a craft club of some kind, for example. With better advertising and more use of the Facebook page, more people in each community would be aware of the activities already on offer.</p>	Cwmbran
Option 1		Pontypool
Option 1		Cwmbran
Option 1		Cwmbran
Option 1	Do not close library in Cwmbran -	Cwmbran
Option 1		
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1	Save the money elsewhere and keep them all open.	
Option 1	It seems to me unfair to pursue option 2, i.e. a reduced service for	Cwmbran
Option 1		Pontypool
Option 1		Cwmbran
Option 1		
Option 1		Cwmbran
Option 1		Cwmbran
Option 3		Cwmbran
Option 1	Self service does not give the fantastic customer service we public get from our libraries at the moment, it is cold, doesn't answer queries, makes mistakes and doesn't smile. We are told Torfaen are concerned with the community's health and wellbeing, well leave libraries alone to get on with their fantastic service and find the money elsewhere. Only chose option 1 because i had to choose something. you should have an option 4. leave libraries as they are!	Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	The library service at Cwmbran is first class but I note that often there are books which clearly have a very limited appeal to readers since they are seldom loaned out. Could some money be saved by reducing the amount spent on book purchases, with a reserve fund to cover special requests? I am sure I am not the only reader happy to wait for a particular book to be obtained from another library.	Cwmbran
Option 1	It is hard enough to get facilities in Blaenavon at the best of times without having to face further reductions and/or closure.	Blaenavon

Option 1		Blaenavon
Option 1	Blaenavon Library has already been relocated and scaled back recently, it is now practising economies by sharing premises and by World Heritage Centre Staff providing a limited service of checking books in and out.	Blaenavon
	As all residents in the borough contribute financially towards the services provided by the library services no one area should be entirely deprived of those services by the closure of a library. It is more equitable, however unpalatable, for the services to be reduced in all three areas.	
Option 1	It is madness that this is happening. Reduce counsellors' pay before before reducing front line services.	Pontypool
Option 1	I have no wish to engage with self service machines or Heritage staff with very limited knowledge and unfortunate attitudes. If you reduce opening hours and the helpful library staff in Blaenavon, in the long term, you'll be partly responsible for the appalling literacy problems that exist now and will most certainly do so in the future.	Blaenavon
Option 1	I feel it is essential to have expertise at hand to help, advise and discuss my books of choice. I think to lose the knowledge of librarians to be a big mistake.	Blaenavon
Option 1	We love to use our library and are very glad to have this service. We are also pleased with (always) the friendly help we receive, experience and knowledge the girls give. It would be very sad to lose this personal service particularly for the older people.	Blaenavon
Option 1	Hi, I use the library on a regular basis and am always impressed with the friendly and knowledgeable service we receive, by the ladies working the Blaenavon branch. I think it is very important to have people with an keen interest and knowledge of books to provide this service.	Blaenavon
	None of the above options are acceptable.	Blaenavon
Option 1	I feel this is a retrograde step as we will be without the expertise of qualified library staff.	Blaenavon
Option 1		Blaenavon
Option 1	I depend on the library for Large Print books which the Librarian very helpfully orders for me if there are no suitable/ or new books on shelves in the library. As I have problems with walking and because of sight problems, I would find it difficult to get to libraries in other towns. I depend on family/friends taking me to the library. I really appreciate the time the librarians take in gathering information and the sourcing of books and also their expertise in advising and introducing me to other authors and recent publishings.	Blaenavon
Option 1	Maybe instead of saving £250,000 on cutting the library amenities, the council could lower their expense accounts. I am sure that will save more than the required £250,000.	Blaenavon
	Signed: A regular library user.	
	NONE OF THE ABOVE.	Blaenavon
Option 1	I am saddened to think of cuts in services. My children, grandchildren and great grandson use the library for the loan of books and reference service as well as Family History. Any cuts are unacceptable. NONE OF THE ABOVE.	Blaenavon
Option 1		Blaenavon
Option 1	NONE OF THE ABOVE.	Blaenavon

Option 1		Blaenavon
Option 1	Please consider this matter very carefully as this library "and staff" are a Life Line to many people!!	Blaenavon
Option 1		Blaenavon
Option 1		Blaenavon
Option 3		Blaenavon
Option 1	IF THE COUNCIL PROSECUTED AND FINED DOW OWNERS WHO ALLOWED THEIR DOGS TO FOUL PAVEMENTS AND GREEN AREAS, IT WOULD BE VERY EASY TO RAISE £250,000!!! NONE OF THE ABOVE OPTIONS.	Blaenavon
Option 1	I come to the library so my girls can do there homework on computers, if it goes to a 3 day week, won't be able to do this.	Blaenavon
Option 2		Cwmbran
Option 2		Cwmbran
Option 2	Cwmbran library is a valuable service in the community. Closing it would be devastating.	
Option 2		Cwmbran
Option 1	It is my opinion, that it's unfortunate that the council has had to come to this decision by having to reduce the annual budget.	Pontypool
	<p>Pontypool, Blaenavon and Cwmbran Libraries play a big role in people's lives in giving us the ability to be able to borrow books. I myself - a big reader, enjoy going to the Library to talk about books, and more than often have had superb books recommended to me by the extremely helpful, and totally professional staff.</p> <p>Which brings me to companionship. There are people, that spend a lot of time at home alone, whereas they enjoy reading - to go to the Library, and to discuss books is in its way a therapy.</p> <p>I would definitely say NOT to close a Library! There are people that do not have there own transport, bus transport is unreliable. Conversation is a social factor for everybody - especially the elderly - and the young, - our future. The times I've been in the Library, the staff have been very busy being helpful to others. I take my hat off to all Library staff, they are a lifeline. They have ordered many books for myself, from further afield and locally. Going into the Library cheers me up!!</p> <p>I've only JUST grasped my Tablet! checking books in and out yourself - I just hope the books are checked back in.</p> <p>With the elderly living longer - Thank goodness! The personal touch is vital to any community that has good access to a Library. Also for the young too. Reading a real book is far better to the eyes, than looking at a bright screen all the time.</p>	
Option 2		
Option 2	Cwmbran has a better selection and I tend to Cwmbran even though the other two are nearer.	Cwmbran

Option 2	Wish it could stay the same.	Cwmbran
	I would prefer to keep my local Library in Pontypool open, as it is now!	Pontypool
Option 2	I am 96 years old and use the library services very regularly. I would find	Cwmbran
Option 2	To read this report has caused me great sadness. To reduce library	
Option 2	None of the above is ideal - esp for staff.	Cwmbran
	Cost of self-service and utilities for cleaning on unmanned days?	
	Aware that Cwmbran library shares with Council Office.	
	Security?	
	Do not like/cannot use self service facilities e.g. supermarket. Sure not the only one. Like to see friendly, helpful person (especially when library is one of the very few places I feel O.K. * Would not use on unmanned days.	
	* Have mental health issues - feel much happier/less anxious when staff are around.	
	Closing any library is detrimental to any community.	
Option 2		
Option 2		
Option 2		
Option 2		Cwmbran
Option 2	Please save our precious libraries	
Option 1	Pontypool town has suffered greatly because of the growth of Cwmbran	Pontypool
Option 2		
Option 2		Cwmbran
Option 2	Although I live in Pontypool I much prefer to use the Cwmbran Library	Cwmbran
Option 1		Pontypool
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 2		Cwmbran
Option 1	I would like Library to be open all the time!	Pontypool
Option 2	I think it is a great shame that any cuts have to be made to such an important service for the community. If Library staff's job are put 'at risk' of redundancy they will have to be found alternative jobs within the council, so what savings will be made in real terms. As an ex local authority employee having been through this process I know how stressful it can be. The staff at Cwmbran are always extremely pleasant and helpful.	Cwmbran
Option 2		Cwmbran

Option 1	If option 1 is presented to the public, please make sure that when Blaenavon is closed Pontypool Library is open.	Pontypool
	It is unfair that Cwmbran has best all the time, and we in Blaenavon or Pontypool have to suffer. It is such a long way to travel to Cwmbran, especially when unemployed or on low income.	
	Please think about those people also older people. It is company for them if they are able to get about.	
	Many thanks	
Option 1	Option 3: Absolutely conclusively NOT	
Option 2	No option is a good option as any change is unwanted. Such a huge cut	Cwmbran
Option 1		Pontypool
Option 2	Despite the fact I live and work in Pontypool, I can see the value of ensuring I have used Pontypool (Torfaen) Library computers for many years as alternative to Solicitors/Barristers in a Civil Court case (As T.C.B.C are well aware)	Pontypool
	I am a retired production Engineer (Girling Saunders Valve Cwmbran) and Investigation Officer for Girling suggestions committee (Effective utilisation of available resources.	
	I would confirm that all staff have given 120% effort beyond the Employee Code of Conduct (REF TCBC Monitoring Officer)	
	I would suggest that:- Reducing payment of £12 per hour for elected members when acting a Committee Chairman. (All TCBC Committees) and maintain present services (Personally Witness) to Torfaen Residents who are yet to learn to walk. Communicate with others (not necessary in Welsh)	
Option 1	Very short sighted to reduce Library access in any way. I think Pontypool Library provides a good service and I would miss it a lot, and the children would suffer. They need books to enable them to learn about life. Cannot afford to buy them; and a place to sit and think. Information is great	Pontypool
	My 2 children and I love visiting the library. We come here every week to	Pontypool

Under the 1964 Public Libraries and Museums Act the local council have a legal obligation to provide a comprehensive and efficient Library service. Pontypool

I am glad to write, that in the case of Pontypool Library this seems to be all that it should be.

The staff have an outstanding ethos when it comes to help and advice about many services the Library offers. Their attitude to young readers is exceptional (I have just watched one of the Librarians on her hands and knees helping four small children choose books) I always get an "hello", "how are you". Most important for those older readers, who may be haven't spoken to anyone that day.

Our Library is a credit to out town.

Option 2	Though I live in Cwmbran the higher percentage of total usage has to mean this library is open AT LEAST 4 days a week.	Cwmbran
Option 2		Cwmbran
Option 2	Library services are vital for not just book loan but the many other services they provide.	Cwmbran
Option 2		Cwmbran
Option 2	Cwmbran Library is a great community resource. It would be a sad day to lose any of the facilities available at Cwmbran Library if it were to open for less days.	
Option 2	I am a resident of Monmouthshire but use the librray at Cwmbran as it is in a convenient place close to other activities I pursue.	Cwmbran
Option 1		Cwmbran
Option 1	I will be devastated if we lose Cwmbran Library. Please do the best you can to keep it open. We are so fortunate to have such a good facility!	Cwmbran
Option 1		Cwmbran
Option 1	Everyone should have the right to use a library, for a lot of people it is a lifeline. Our family has benefited enormously over the years from when our children were small, and now as adults themselves. I am completely against the option of closing a library.	Cwmbran
Option 1	I think that option 1 is the fairest option. Closing a library altogether would impact on children in that area, especially those whose parents may not be able to travel to the next nearest library.	Cwmbran
Option 1	Consider assessing how people travel to the library - if majority drive/public transport close Pontypool/Blaenavon.	
Option 1		Cwmbran
Option 1		
Option 1	Let's close libraries, build houses on comprehensive schools; that way we can keep ordinary people in the dark and return to Tory good old Victorian values. (not so good for the majority of the population.)	Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran

Option 1		Cwmbran
Option 1		Blaenavon
Option 1		Blaenavon
Option 1		Pontypool
Option 1		Pontypool
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1		Cwmbran
Option 1	Which impact has the least impact on staff?	Cwmbran
Option 1		
Option 1		Cwmbran
Option 1		Cwmbran
Option 1	It seems that if this opinion is futile then it needs to be fair.	Cwmbran
Option 1	When a library closes, it could prove difficult to reopen it.	Cwmbran
Option 2		
Option 3	I feel very ashamed to putting this option down and feel we are going backwards in time. I hope you think again before doing any of the above options.	Cwmbran
Option 3		Cwmbran
Option 3		Cwmbran
	NONE OF THE ABOVE.	Cwmbran
	None of the above.	Cwmbran
	None of the above.	Cwmbran
	None - Just keep our libraries, it's what the past generation worked for.	Cwmbran
	Torfaen Council does not get it right! Just keeps cutting back on all services that ordinary people need.	
	Don't close any of the libraries - keep your hands off them and find your savings somewhere else, for example senior management salaries and waste.	
	Any of the three proposals will be devastating - what's next?	
	Closing libraries is a disgrace and you should be aware of the devastating effect on everyone - children, the elderly, job seekers and anyone looking to find education and entertainment.	
Option 3	Torfaen should concentrate on having one good library rather than three poor library's. I have visited many places where they have one key library, which is well stocked and up to date. Manned by a few staff and self service options available the problem within torfaen is that library resources is being spread between three libraries.	Cwmbran
Option 1		Blaenavon
Option 2	Ideally none of the libraries should close and cuts should be made elsewhere eg councillors salaries + expenses All of the libraries are a great asset to our communities and to close any of them or even reduce the number of hours they open is shameful! KEEP ALL LIBRARIES open as usual	
	Reduce none of the above	Cwmbran
	While undertanding that local authorities have little option than to look to	Pontypool
	Please leave things as they are	
	None of the above, why should this very valuable service be altered in any	Cwmbran

No cuts to public services Cwmbran
Option 4. No cuts! Cwmbran
Option 4 no cuts to public services particularly libraries Cwmbran
None acceptable. Any of the options reduces use of any services and will Cwmbran
I select no options. Cwmbran
None of the above
Don't agree with any of the options. Cwmbran
None of the above. Cwmbran
No cuts to public services! Cwmbran
My preferred option is not listed above. My option is for the Library Service Cwmbran
to remain as it is today, and for the savings to come from other budgets.
Any service reduction is a downward slope!

Self service check in/out as listed is acceptable for simple book borrowing.
It does not take account of the helpfulness of staff (as is available today).
Neither. Leave the library as it is with helpful staff and all that is required to Cwmbran
choose good books, reference and knowledge. Where are all the children
going to go for the reading time.
All options are NOT FAIR. The library services is very important and bugets
should not be cut.

Leave the library service alone!!!
Do not close library!!!!
No change thank you
I'm very happy with the service provided by Cwmbran library and my
children really enjoy visiting.

One suggestion I would like to make. Could the due back date be on the
same day of the week as the books are checked out? Friday is the only day
of the week I can come to the library, so it would help me in not returning
books a day late.

Thank you.
I think that fines levied on late books should be paid directly to the Library in
question, preferably for the purchasing of new books.

Closing a library would be detrimental to the local community. Could more
use be made of the buildings by allowing evening bookings for classes,
clubs etc?

Whilst an increase in self service might suit some users, a loss of staff
would mean many unfamiliar with using a library would have more barriers
to discovery the value of a local library.

Compliment.

I am very grateful the facility exists and provides a quiet environment in
which to 'work' or read. Over many years of 'Life Long Learning' I have used
this library and others around the country to enable additional studies in the
relevant surroundings. I have also used the facility to complete tasks that
are very much work related... back to the relevant environment and
surroundings. I recognise the cost implications within difficult budgets but try
to resist removing this opportunity for future generations.

I value the library and visit every week and have done over the years with my children

It is a valuable part of cwmbrian community
I think Cwmbran Library is great. Staff always helpful & patient. The morning paper corner often used when my husband gets tired

Please don't change a thing.
Many people rely on these libraries. They provide a service within the community which is vital.

1. Very good,
Keep the library

The library is a valuable service that opens the door to education, learning and reading at no cost. The staff have always been helpful with regard to finding books.

Keeping libraries open could indirectly save money by offering more opportunities in education & therefore reducing crime.

So more about generating revenue instead of cutbacks. This would create more jobs.

*Promotional events in the evening to raise money.
*Having a coffee machine could help to raise funds for the library.
*Sharing of venues with community learning
Thank you for excellent service.

Areas of improvement:-

- If you can keep some Bengali Books..
- If you can increase interaction with some authors
- Increase the time on Saturday.
- Reduce no of libraries, close the library not used much.

All libraries in Torfaen are well run.

If costs have to be cut then more self service is a sensible option
Superb service, excellent communication and great internet site.

Always responsive to ordering books on-line.

Option 1
Option 2

Cwmbran
Blaenavon

Have a public meeting to discuss ideas.

Please keep the library open because they give homework help for free so it gives lots of children the opportunity to learn. They also have loads of non-fiction books. They have loads of children's funny too. You can do crafts at the back of the library. They have story club for under 5's. They let brownies come and learn lots about the library.

I think the Library offers a great service and would cause a lot of problems for those that use it as there is no other service that provide what the Library does.