

Customer Survey 7-15 year olds 2015 - Results

Please choose in which library the survey was completed

Blaenavon		Cwmbran		Pontypool		No Loc.	Total	
Number	%	Number	%	Number	%		Number	%
45	25.40%	74	41.80%	58	32.80%	1	178	100%

Q1 How old are you?

	Blaenavon		Cwmbran		Pontypool		No Loc.	Total	
	Number	%	Number	%	Number	%		Number	%
7 to 9	38	84.40%	27	36.50%	41	70.70%	1	107	60.10%
10 to 12	5	11.10%	29	39.20%	9	15.50%		43	24.20%
13 to 15	2	4.40%	18	24.30%	8	13.80%		28	15.70%

Q2 Do you think that using this library helps you to learn and find things out?

	Blaenavon		Cwmbran		Pontypool		No Loc.	Total	
	Number	%	Number	%	Number	%		Number	%
Yes	45	100.00%	69	93.20%	55	94.80%	1	170	95.50%
No	0	0.00%	1	1.40%	0	0.00%		1	0.60%
Don't know	0	0.00%	4	5.40%	3	5.20%		7	3.90%

Q3 Do you think that using this library helps you to get better at reading?

	Blaenavon		Cwmbran		Pontypool		No Loc.	Total	
	Number	%	Number	%	Number	%		Number	%
Yes	42	93.30%	69	94.50%	54	93.10%	1	166	93.80%
No	1	2.20%	1	1.40%	1	1.70%		3	1.70%
Don't know	2	4.40%	3	4.10%	3	5.20%		8	4.50%

Q4 Does using this library make your life better?

	Blaenavon		Cwmbran		Pontypool		No Loc.	Total	
	Number	%	Number	%	Number	%		Number	%
Yes	29	64.40%	52	70.30%	41	70.70%	1	123	69.10%
No	2	4.40%	4	5.40%	2	3.40%		8	4.50%
Don't know	14	31.10%	19	25.70%	15	25.90%		48	27.00%

Q5 Do you think this library is an enjoyable and safe place to visit?

	Blaenavon		Cwmbran		Pontypool		Total	
	Number	%	Number	%	Number	%	Number	%
Yes	45	100.00%	69	94.50%	56	96.60%	170	96.60%
No	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Don't know	0	0.00%	4	5.50%	2	3.40%	6	3.40%

Q6 What do you think of this library? Please give a mark out of 10 (if 1 is bad and 10 is excellent)

	Blaenavon	Cwmbran	Pontypool	Total
Average	9.64	8.85	9.55	9.28